Service Class:	G2C: Government to Citizen G2B: Government to Business G2G: Government to Government G2S: Government to Schools I-Ops Internal Operations																
Line of Business	Business Function	Service Class:G2C	Service Class:G2B	Service Class:G2G	Service Class:G2S	Service Class:I-OPS	BLIND, SCHOOL FOR THE	DEAF, SCHOOL FOR THE	EDUCATION EMPLOYMENT REI ATIONS ROAPD		HIGHER EDUCATION COMMISSION	HIGHER EDUCATION TELECOMMUNICATI	LIBRARY	MEDICAL EDUCATION BOARD	PROPRIETARY EDUCATION, COMMISSION ON	STUDENT ASSISTANCE COMMISSION	
Public Asset Management	Cultural Activities and Artifacts																0
	Public Funds		✓	✓	✓	✓	1	1		2			1				5
	Public Records / Data Management	✓	✓	✓	✓	✓	1	1		5			1		2		10
	Facilities Mgt.			✓	✓	✓	1	1				1					3
	Fleet Mgt.					✓	1	1									2
	Human Asset Management																0
	Public Information																0
	Public Assets																0
Defense and Security Ops	Anti-Terrorism					✓	1	1									2
	Bio-Terrorism																0
Public Health	Illness Prevention																0
	Immunization Management																0
	Public Health Monitoring																0
	Food Assistance																0
	Housing Benefits																0
	Medical Services				✓					1							1
	Animal Health/Food Inspections																0
	Monetary Benefits																0
Energy Management	Energy Distribution																0
	Energy Production																0
	Energy Resource Management					✓	1	1									2
Economy	Business / Industry Development																0
Social Services	Food Assistance				✓					1							1
	Housing Benefits																0
	Medical Services	✓				✓	1	1									2
	Monetary Benefits																0
Marketable Asset	Financial Asset Management																0
Management	Personal Property Management																0
	Real Property Management																0
Disaster Management	Disaster Monitoring and Prediction	_	<u> </u>				ļ .	ļ .	!					ļ			0
	Disaster Preparedness and Planning			√	✓	✓	1	1		3		1					6
	Disaster Repair and Restore		1	√				<u> </u>	1			1		ļ			1
	Emergency Response		1	✓		✓		1	1			1		ļ			2
	Continuation of Operations																0
	Continuation of Government	_	L	ļ.,	<u> </u>			<u> </u>	1	<u> </u>				ļ			0
Education	External Education & Training	√	√	√	√		6	4	!	11		1	2	ļ			24
	Advising and Consulting	√	√	√	√		2	1	!	3	3		2	ļ			11
	Promote Education	✓	✓	✓	✓		2	1	!	3	1	1	2	ļ			10
	Testing and Assessment		1	ļ.,				<u> </u>	1					ļ			0
	Internal Education & Training			√					.		1						1
Research & Development &	Data & Statistics Development	✓	✓	√	✓	√	4	1	.	3	2		3				13
Science	Socio-Economic Research & Development			√		√			.							2	2
	Technology Research & Development		<u> </u>	✓	✓	✓		ļ		1		1				2	4
	Technology Implementation & Support								<u> </u>								0
Transportation	Land Transportation					✓	1	1									2

İ	Maritime Transportation	1	ı	1	ı	1	1		1	ı	I	I	ĺ	I	I	I	0
Workforce Management	Job Creation	1	1	1	1	-			-	 	 		 	 	 	1	0
Workforce Management	Labor Rights Management	1				√				1							0
	Worker Safety					Ť				1							
	Job Counseling / Guidance / Placement																0
Recreation and Natural	Conservation Planning	1															0
Resources	Land & Monument Management	1				√	1	1									2
Resources	Tourism Management	1				Ť	1	1									0
Insurance	Insurance Issuing																0
msurance	Insurance Services																0
Consumer Safety	Firearms & Explosives Safety																0
companier surety	Monetary Protection									1							0
Environmental Management																	0
	Environmental Remediation																0
	Pollution Prevention & Control																0
Legal	Judicial Hearings	✓			✓					2					1		3
	Legal Defense																0
	Legal Investigations	✓		✓	✓					2			1				3
	Legal Prosecution / Litigation																0
	Resolution Facilitation	✓		✓						1					1		2
Regulated Activity	License Issuing & Control			✓	✓								1		3		4
Approvals	Permit Issuing & Control				✓					1							1
Revenue Collection	Debt Collection	✓		✓												6	6
	Tax Collection																0
	Other Revenue Collection	✓		✓											2		2
Law Enforcement	Criminal Apprehension																0
	Criminal Incarceration																0
	Criminal Investigation & Surveillance																0
	Citizen Protection																0
	Crime Prevention																0
	Intellectual Property Protection																0
	Leadership Protection																0
	Property Protection																0
Time to Laborate	Substance Control	√	√	√	√					1	1	1				4	0
Financial Assistance	Grants Assistance	· ·	· ·	· ·	∨					1	1	1				4	1
	Loans Assistance				Ľ					1							1
	Subsidies																0
Program Mgt	Eligibility & Enrollment																0
	Prior Authorization																0
	Grievance																0
	Information & Referral																0
		+															
	Collaboration																0
	Communication																0
Administration	Policy and Planning																0
	Case Management																0
	Information Systems Support / Maintenance	1	1	1	1	1											0
	Scheduling	1	1	1	1	-			 	1	1			1	 		
	_	1	├	1	├					1							0
	Support	1	<u> </u>		<u> </u>												0
Financial Management	Grants/Contract Monitor										I			I	I		0
	Auditing/Account Mgt.																0
	Fiscal Management / Analysis	1	1	1	1	1											0
	Billing and Claims	1	\vdash		\vdash												
		1	}—	<u> </u>	}—					1							0
	Contract Management / Monitoring	1								I							0

Procurement Goods/Services								0
								136